

Deborah.Easterling

243369

From: Jocelyn.Boyd
Sent: Tuesday, April 30, 2013 9:23 AM
To: charles.terreni@terrenilaw.com; selliott@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Cc: Deborah.Easterling; Daphne.Duke; Tricia.DeSanty
Subject: FW: Complaint re Utilities Inc

2017-177WS

From: A Lamparello [mailto:alamparello@hotmail.com]
Sent: Monday, April 29, 2013 5:43 PM
To: harrngc@dhec.sc.gov; Campbell, Chad; Jocelyn.Boyd
Cc: tcwateradvisory@hotmail.com
Subject: Complaint re Utilities Inc

To Whom It May Concern;

We have received the update below from the Tega Cay Water Advisory Council and as concerned citizens of Tega Cay and customers of Utilities Inc., we would like to voice our concern that Utilities Inc. continues to disregard the environment by polluting Lake Wylie. We have had numerous spills into Lake Wylie and Utilities Inc. continues to receive unwarranted rate increases while not protecting the environment.

We request that the latest increase that Utilities Inc. received be rescinded, as well as their license to provide water to Tega Cay. The water system should be turned over to a governmental body such as the City of Tega Cay.

Your reply is appreciated.

Sincerely,

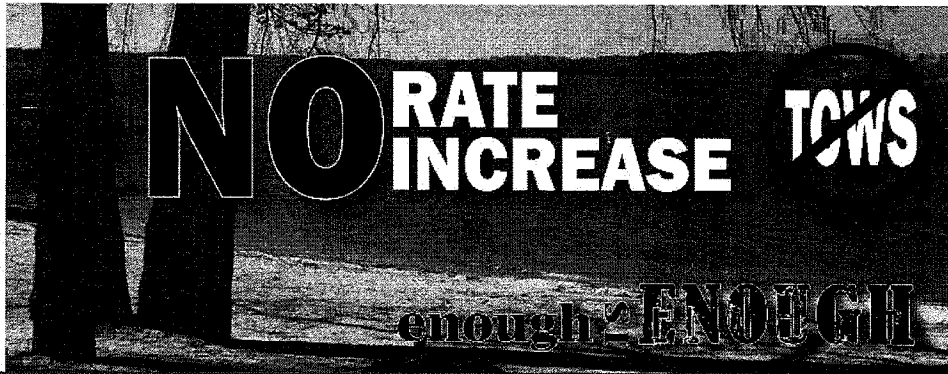
Amy, Andrew and Nicole Lamparello
Tega Cay, South Carolina

Date: Mon, 29 Apr 2013 15:55:10 -0400
From: tcwateradvisory@hotmail.com
To: alamparello@hotmail.com
Subject: update

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APR 30 2013

PSC SC
MAIL / DMS



UPDATE

from Tega Cay Water Citizen Advisory Council

Dear Amy,

This is to advise you that another sewerage spill has occurred at waste water treatment plant #2. Utilities, Inc (UI) has not fixed the problem! There was a large rainfall in Tega Cay yesterday and UI will cry infiltration or inflow. **Yet UI swore under oath they did not have a problem with inflow and infiltration** at the merits hearing on January 8, 2013. This is the 5th spill (3 in the same location) so far this year, polluting our lake water. There are two trucks at the site pumping sewerage and hauling it away. Please connect us to Tega Cay Utility Department and pump the sewerage out of our beautiful city instead of hauling it by truck.

What if anything will DHEC do this time? What about EPA? We expect our legislators to take some kind of action to put an end to Utilities, Inc operating in this unsafe manner in our city. This is a HEALTH hazard! Please do not allow this to continue. We have been asking for help for years and instead of help, UI gets a large rate increase. We paid for improvements but again we do not see any results. **Where is the justice for the citizens?** 5 SSO's and about 8 homes with sewerage in them! We need action NOW.

Take a few minutes to send a complaint to DHEC (harringc@dhec.sc.gov), ORS (ccampbe@regstaff.sc.gov), and PSC (jocelyn.boyd@psc.sc.gov) ask them to stop allowing these problems to continue occurring.

**Don't forget to cc us at tcwateradvisory@hotmail.com.
Thank you for all of your assistance.**

Linda

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